

# INSTRUMENT REPAIR & CALIBRATION, INC.

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PROVIDING AWARD WINNING SERVICE SINCE 1974

## SERVICES GUIDE



## FLEXIBLE PAYMENT OPTIONS



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## TYPICAL INSTRUMENTS SERVICED TEST & MEASUREMENT INSTRUMENTS

- ANALYZERS
- BAROMETERS
- BATHS-FLUIDIZED, LIQUID & SAND
- CALIBRATORS
- CAPACITANCE METERS
- CIRCUIT BREAKER TESTERS
- CONDUCTIVITY METERS
- CURRENT CLAMPS
- CURRENT INJECTORS
- DEADWEIGHT TESTERS-HYDRAULIC & PNEUMATIC
- DECADE BOXES
- DIELECTRIC TESTERS
- DRY BLOCK CALIBRATORS
- EARTH GROUND TESTERS
- ELECTRO-PNEUMATIC CALIBRATORS
- FREQUENCY COUNTERS
- FUNCTION GENERATORS
- GAUGES
- GROUND RESISTANCE TESTERS
- HAZARDOUS GAS DETECTORS
- HIPOTS
- HIGH VOLTAGE DIVIDERS
- HYGROMETERS
- HUMIDITY INDICATORS, PROBES & RECORDERS
- INDICATORS
- INDUCTANCE METERS
- INSULATION TESTERS
- LOAD CELLS
- LCR METERS
- LEAK DETECTORS
- MANOMETERS-ANALOG & DIGITAL
- MEGOMETERS
- MICRO OHMMETERS
- MILLI-OHMMETERS
- MULTI-FUNCTION CALIBRATORS
- MULTIMETERS-ANALOG & DIGITAL
- OSCILLOSCOPES-ANALOG, DIGITAL & STORAGE
- PANEL METERS-ANALOG & DIGITAL
- PHASE/SEQUENCE INDICATORS
- PH-METERS & PROBES
- POWER FACTOR METERS
- POWER SUPPLIES
- PRESSURE CALIBRATORS-HYDRAULIC & PNEUMATIC
- PRESSURE GAUGES, TRANSDUCERS & TRANSMITTERS
- PROCESS CALIBRATORS
- RECORDERS
- RTDs
- SCALES
- SCOPEMETERS
- SIGNAL CALIBRATORS
- SIGNAL GENERATORS
- SOUND LEVEL METERS
- STRAIN GAUGE SIMULATORS
- STOP WATCHES
- STROBOSCOPES
- SWITCHBOARD METERS-ANALOG & DIGITAL
- TACHOMETERS
- TEMPERATURE CALIBRATORS
- TEMPERATURE CONTROLLERS
- THERMISTORS
- THERMOCOUPLES
- THERMOMETERS
- TIMERS
- VACUUM GAUGES, TRANSDUCERS & TRANSMITTERS
- VOLTAGE PROBES
- VOLT-OHM METERS



## TYPICAL INSTRUMENTS SERVICED PHYSICAL & DIMENSIONAL INSTRUMENTS

- ANGLE BLOCKS & PLATES
- BALANCES
- CALIPERS
- CLINOMETERS
- CO-AX INDICATORS
- COMPARATORS
- CYLINDRICAL PIN SETS
- DEAD WEIGHT TESTERS
- DEPTH GAGES
- DIAL BORE GAGES
- DIAL INDICATORS
- DUROMETERS
- GAGE BLOCKS
- GO & NOGO GAGES
- GROOVE GAGES
- HEIGHT GAGES
- HOLE GAGES
- I.D. CALIPER GAGES
- I.D. MIC CALIPERS
- I.D. TAPER GAGES
- IMPACT WRENCHES
- LEAD GAGES
- LEVELS
- LOAD CELLS
- MEASURING WIRES
- MICRO HITE STANDARDS
- MICROMETERS
- MIRACLE POINTS
- PARALLELS
- PIT DEPTH GAGES
- PRESSURE CALIBRATORS
- PRESSURE GAGES
- PRESSURE TRANSDUCERS
- PRESSURE TRANSMITTERS
- PROTRACTORS
- RADIUS GAGE SET
- RISER BLOCKS
- SCALES
- SINE BARS & PLATES
- SNAP GAGES-DIAL, GO & NOGO
- SQUARES
- STEEL SCALES
- STRAIGHT EDGES
- SUPER MICROMETERS
- SURFACE PLATES
- TAPER GAGE
- TAPES
- TENSIMETERS
- THICKNESS GAGES
- THREAD HEIGHT BLOCKS
- THREAD HEIGHT GAGES
- THREAD PLUG GAGES
- THREAD RING GAGES
- TORQUE SCREWDRIVERS
- TORQUE WRENCHES
- TORSION GAGES
- V-BLOCKS
- VACUUM GAGES
- VACUUM TRANSDUCERS
- VACUUM TRANSMITTERS

## REPAIR, CALIBRATION & CERTIFICATION SERVICES

### REPAIR SERVICE

- N.I.S.T. TRACEABLE STANDARDS
- FACTORY & ISA TRAINED TECHNICIANS
- FREE ESTIMATES
- FIELD REPAIR SERVICE
- 24 HOUR EMERGENCY REPAIR SERVICE
- IN HOUSE PARTS SUPPLY

### CERTIFICATION SERVICE

- MET/CAL® CERTIFICATION SOFTWARE
- MET/TRACK® ASSET MANAGEMENT SOFTWARE
- N.I.S.T. TRACEABLE STANDARDS
- F.R.I.D.A. ASSET MANAGEMENT PROGRAM
- AUTOMATIC RECALL NOTICES

### CALIBRATION SERVICE

- AUTOMATED CALIBRATION PROGRAM
- CONTROLLED QUALITY ASSURANCE MANUAL
- MOBILE CALIBRATION LABORATORY
- AUTHORIZED WRITTEN PROCEDURES
- MINIMUM 4:1 ACCURACY RATIO
- COMPLIANCE WITH ISO/IEC 17025

### OTHER SERVICES

- PICK-UP & DELIVERY PROGRAM
- SHIPPING PROGRAM
- LOANER PROGRAM
- RENTAL PROGRAM
- MOBILE CALIBRATION LABORATORY
- ASSET TRACKING

## DISCIPLINES

- |               |             |                |                |
|---------------|-------------|----------------|----------------|
| • VOLTAGE     | • HARMONICS | • PRESSURE     | • MASS         |
| • CURRENT     | • POWER     | • VACUUM       | • FORCE        |
| • RESISTANCE  | • PHASE     | • TEMPERATURE  | • ACCELERATION |
| • FREQUENCY   | • OPTICAL   | • HUMIDITY     | • SPEED        |
| • CAPACITANCE | • LIGHT     | • PH           | • TORQUE       |
| • INDUCTANCE  | • SOUND     | • CONDUCTIVITY | • VIBRATION    |
| • TIME        |             | • HAZARDOUS    | • DIMENSION    |

## WARRANTY

INSTRUMENT REPAIR & CALIBRATION, INC. WILL "MAKE RIGHT" ANY DEFECT IN PARTS USED OR SERVICES PERFORMED FOR A PERIOD OF ONE HUNDRED AND EIGHTY (180) DAYS FROM THE DAY OF THE INITIAL SERVICE SUPPLIED. THIS INCLUDES STANDARD LABOR RATES. THIS WARRANTY EXCLUDES LABOR REQUIRED FOR CUSTOMER DEMANDED OVERTIME AND/OR COSTS ASSOCIATED WITH EXPEDITING PARTS.

ALL WARRANTY CLAIMS MUST BE SENT TO OUR LABORATORY, TRANSPORTATION PREPAID, AND MUST BE ACCOMPANIED BY A COPY OF THE ORIGINAL SALES INVOICE FOR WARRANTY VALIDATION. INSTRUMENT REPAIR & CALIBRATION, INC. RESERVES THE RIGHT TO REPAIR OR REPLACE ALL SUCH DEFECTIVE PARTS OR PRODUCTS. ALL REPAIRED OR REPLACED PRODUCTS WILL BE RETURNED WITH TRANSPORTATION CHARGES PREPAID. PRODUCTS SUBJECTED TO PHYSICAL, MECHANICAL, ELECTRICAL OR ENVIRONMENTAL ABUSE, OR USED IN AN UN-PRESCRIBED MANNER, ARE NOT COVERED IN THIS WARRANTY.

## INSURANCE

- |                                     |                                       |
|-------------------------------------|---------------------------------------|
| • TEXAS FIRE & PROPERTY POLICY      | • COMMERCIAL GENERAL LIABILITY POLICY |
| • TEXAS WORKERS COMPENSATION POLICY | • BOILER & MACHINERY POLICY           |
| • BUSINESS AUTOMOBILE POLICY        | • BAILEE POLICY                       |

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